



HP 2 year Post Warranty NBD Onsite HW Support w/Defective Media Retention for DesignJet Z5600-44

Brand : HP

Product code: U9CT0PE

Product name : 2 year Post Warranty NBD Onsite HW Support w/Defective Media Retention for DesignJet Z5600-44



HP Care Pack

HP 2 year Post Warranty NBD Onsite HW Support w/Defective Media Retention for DesignJet Z5600-44

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HP Hardware Support Onsite Service provides high-quality remote assistance and onsite support for your covered hardware, helping you to improve product uptime. You have the flexibility to choose between multiple predefined service-level options featuring several onsite response or call-to-repair time and coverage window combinations in various durations to address your specific service needs. Service level options with call-to-repair times provide IT managers with support specialists who will quickly begin troubleshooting the system to help return the hardware to operating condition within a specified timeframe.

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Number of years: 2 year(s), Type: On-site, Next Business Day (NBD)

Features		Supplier features	
Type	On-site	Warranty coverage	Post warranty
Next Business Day (NBD)	✓	Coverage details	Standard workdays - 9 hours
Number of years	2 year(s)	Duration	2 years
On-site support	✓	Response time	Next business day response
Compatibility	DesignJet Z5600-44	Service method	Onsite repair
HP segment	Business	Additional support option	Defective media retention
Supplier features		Care Pack type	Electronic
Support type	Onsite repair	Coverage period (months)	24
Place of service	Onsite	Warranty type	P

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