



# HP 2 year Next Business Day Onsite HW Support w/Defective Media Retention for DesignJet Z5600-44

Brand : HP

Product code: U9CS5E

Product name : 2 year Next Business Day Onsite HW Support w/Defective Media Retention for DesignJet Z5600-44



HP Care Pack

HP 2 year Next Business Day Onsite HW Support w/Defective Media Retention for DesignJet Z5600-44

HP 2 year Next Business Day Onsite HW Support w/Defective Media Retention for DesignJet Z5600-44:

HP Hardware Support Onsite Service provides high-quality remote assistance and onsite support for your covered hardware, helping you to improve product uptime. You have the flexibility to choose between multiple predefined service-level options featuring several onsite response or call-to-repair time and coverage window combinations in various durations to address your specific service needs. Service level options with call-to-repair times provide IT managers with support specialists who will quickly begin troubleshooting the system to help return the hardware to operating condition within a specified timeframe.

HP 2 year Next Business Day Onsite HW Support w/Defective Media Retention for DesignJet Z5600-44.  
Number of years: 2 year(s), Type: On-site, Next Business Day (NBD)

| Features                |                      | Supplier features        |                             |
|-------------------------|----------------------|--------------------------|-----------------------------|
| Type                    | On-site              | Place of service         | Onsite                      |
| Next Business Day (NBD) | ✓                    | Warranty coverage        | In warranty                 |
| Number of years         | 2 year(s)            | Coverage details         | Standard workdays - 9 hours |
| On-site support         | ✓                    | Duration                 | 2 years                     |
| Compatibility           | DesignJet Z5600-44   | Response time            | Next business day response  |
| HP segment              | Business, Enterprise | Service method           | Onsite repair               |
| Supplier features       |                      | Care Pack type           | Electronic                  |
| Support type            |                      | Coverage period (months) | 24                          |
|                         |                      | Warranty type            | S                           |

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