



HP 3 year Next Business Day Onsite HW Support w/Defective Media Retention for DesignJet T930

Brand : HP

Product code: U8PM5E

Product name : 3 year Next Business Day Onsite HW Support w/Defective Media Retention for DesignJet T930



HP Care Pack

- Remote problem diagnosis and support
- Next business day⁽¹⁾ onsite hardware support
- Replacement parts and materials included
- Formal escalation procedures and management
- Access to electronic support information and tools
- HP remote system access and support
- Defective media retention

3 year Next business day with Defective Media Retention for Designjet T930 Hardware Support

[HP 3 year Next Business Day Onsite HW Support w/Defective Media Retention for DesignJet T930:](#)

HP Hardware Support Onsite Service provides remote assistance and onsite support for your covered hardware, helping you to improve product uptime.

You have the flexibility to choose between multiple service-level options featuring several onsite response or call-to-repair time and coverage window combinations in various durations to address your specific service needs.

Service-level options with call-to-repair times provide IT managers with support specialists who will quickly begin troubleshooting the system to help return the hardware to operating condition within a specified timeframe.

Features		Supplier features	
Type	On-site	Place of service	Onsite
Next Business Day (NBD)	✓	Warranty coverage	In warranty
Service time (hours x days)	9x5	Coverage details	Standard workdays - 9 hours
Number of years	3 year(s)	Duration	3 years
On-site support	✓	Response time	Next business day response
UNSPSC-code	81111812	Service method	Onsite repair
Compatibility	Designjet T930 36-in	Additional support option	Defective media retention
HP segment	Business	Care Pack type	Electronic
Supplier features		Coverage period (months)	36
Support type	Onsite repair	Warranty type	S

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